



Configuring Taskforce

This training equips delegates with the skills to maintain an established Taskforce parameter configuration and to maintain resource data to support that configuration. It is designed for delegates with an established knowledge of Taskforce, and addresses the following critical areas:

- What aspects of Taskforce require configuration?
- How can Taskforce be configured to map the organisation's business strategy?
- Which elements of resource data can be used for configuration?
- How can parameter changes be made in a managed and safe manner?
- What are typical configuration issues and how can they be addressed?

Who should attend?

This course is designed for individuals and teams who are experienced in the Taskforce system and who have responsibility for expanding the coverage of Taskforce, or managing the parameter configuration on an ongoing basis.

Duration and Delivery

The configuration course is a 2-day course, delivered in a highly interactive style. Presentations, exercises and demonstrations are used to provide an effective and enjoyable learning environment. The course can be delivered at @Road, or a customer / partner, premises

Course Content

- Overview of the Taskforce parameter set and reference materials
- Mapping business strategy to system configuration
- Key configuration points, including:
 - The priority system
 - The costing scheme
 - The travel model
 - Optimising the dynamic scheduler run time
 - Optimising allocator searches
 - Tour building and dispatching
- Managing parameter changes, including use of the 'what-if?' modelling tool

An advanced version of this course is also available. This builds on the learning of the standard course in an intensive 2-day period. Delegates – who must have previously attended the standard course – learn advanced aspects of Taskforce configuration tuning by focussing on the functional areas of specific interest to the organisation.



Training Outcomes

By attending the course, delegates will be able to:

- Maintain a Taskforce configuration, that is a comprehensive set of parameters to support work profiles, working practices and business objectives
- Undertake the resource-skill databuild aspects of Taskforce configuration
- Make parameter changes in a controlled and managed manner
- Describe the key configuration points and groupings of parameters
- Obtain further information on individual parameters using the supplied reference material
- Work with @Road on the ongoing management of the parameter set

Pre-requirements

All delegates must have extensive knowledge of the Taskforce system, either as a user, or as a project team member, and must as a minimum have attended the Taskforce Foundation course.

An operational Taskforce system is required, either the customer's, or the @Road training environment.

Booking

To book a place on this course, please contact your account manager, or the @Road training team on +44 (0)1473 696300.